

# Innovator<sup>®</sup> 2000 Enterprise



The Innovator 2000 Enterprise combines full-feature, Windows 2000 voice processing, with high-performance computing. The industrial grade platform is designed for the most demanding business communications and features high-level processing, massive memory capacity and optional RAID 5 protection. The 2000 Enterprise offers CTI capability and the Email Gateway application option.

## Operating Specs:

- 4 to 48 ports, maximum 48 ports
- Expandable in 4-8 port increments
- 600+ hours voice message storage
- Windows 2000 Professional Operating System
- Industrial Grade Pentium III class PC, 800 MHz
  - Rack Mountable 4U
- Modem and remote access software
- Network Interface on Board
- Optional Monitor/Keyboard & Mouse Package
- CommLink™ CTI Enabled
  - (5 connections included with Innovator 2000 CTI)
- Email Gateway Option

## Voice Mail:

- New user, initial mailbox setup tutorial
- Easy message send and receive
  - Mark messages for priority delivery, scheduled delivery, distribution lists...plus.
  - Password protected mailboxes
- Message Notification via lights or stutter tone
- External Message Notify w/ Cascading
  - Have your messages delivered to you, no matter where you are at up to 4 numbers.
  - Notify on all new messages, or only messages marked urgent.
- Pager Notification
  - Allows caller to leave return phone number w/ message for pager display.
- Message Live Reply\*
  - Single digit reply back to caller.
- Recycle Bin saves deleted messages for up to two days for helpful re-access

## Auto Attendant:

- Automated Attendant Setup
  - Handle all incoming calls, after-hours calls or overflow calls
- Single Digit Branching
- Fax Tone Detect and Transfer
  - Eliminates the need for a dedicated fax line.

- Dial by Name Directory Access
  - Connect by first, last or either name
  - Handles common misspellings
- Caller ID Routing
  - Directs incoming call to the respective party or department based on caller ID info.
- Multi Tenant Operation
  - Greetings by port or trunk to handle multiple companies sharing the same system.
- DNIS Routing
  - Routes incoming call according to number dialed. Tests regional advertising, directs service calls by region...
- Park and Page
  - Announces unanswered calls to an extension over the office PA or phone speakers.
  - If still unanswered, caller has option to leave message.
- Fax Tone Detect and Transfer
  - Eliminates the need for a dedicated fax line.

## Administration:

- User-Friendly Graphical User Interface
  - Windows protocols, point-and-click operation.
- System Programming and Administration
  - Via touch tone phone
  - With monitor/keyboard/mouse package connected to the Innovator
  - Remotely from any PC with access to Innovator
- Web-Based User Interface
  - Administer the Innovator via the Internet.
- Customizable System Prompts
- Up to 99 Classes of Service for Easy Mailbox Setup

## System Integration:

- In-Band Integration with Most Phone Switches
- API Integration for Panasonic DBS
- SMDI Integration Available
- Digital Integration for Mitel & Norstar Switches
- Digital Set Emulation on Selected Switches

\*Dependent on phone switch.