

Innovator[®] Family



The Innovator[®] family includes the economical LX LITE & LX LITE CTI, the LX & LX CTI which are LINUX technology-based business communications solutions, as well as the 2000 & 2000 CTI which incorporates Microsoft[®] Windows 2000 professional technology into a cost effective business communications package for the small and mid-sized office, including efficient Computer Telephony Integration (CTI). Affordable CommLink[®] Unified Communications option provides efficient message and mailbox management and integrates with the very popular Microsoft Outlook[®] application. The Email Gateway function delivers voice messages into email inboxes, including remote workers.

Operating Specs:

- 2 to 16 ports, maximum 16 ports (LX LITE—4 Ports)
- Expandable in 2 and 4 port increments
- 500+ hours voice message storage to hard drive
- 1.2GHz Intel Celeron Processor
- Modem and remote access software
- Network Interface On Board
- Music & Message on Hold Via Sound On Board
- Optional Monitor/Keyboard & Mouse Package
- CommLink[®] CTI Enabled Free-Trial Period
 - 5 connections included with LX CTI & 2000 CTI
 - Email Gateway Option
 - Forward voice mails as email attachments

System Integration:

- In-Band Integration with Most Phone Switches
- API Integration for Panasonic DBS

Voice Mail:

- New user, initial mailbox setup tutorial
- Easy message send and receive
 - Mark messages for priority delivery, scheduled delivery, distribution lists...etc
- Password protected mailboxes
- Message Notification via lights or stutter tone
- External Message Notify with Cascading
 - Have your messages delivered to you, no matter where you are at up to 4 numbers
 - Notify on all new or urgent messages
- Pager Notification
 - Allows caller to leave return phone number with message for pager display
- Message Live Reply*
 - Single digit reply back to caller
- Recycle Bin holds deleted messages up to two days

Auto Attendant:

- Handle all incoming calls, after-hours calls or overflow calls
- Single Digit Branching
- Fax Tone Detect and Transfer
 - Eliminates the need for a dedicated fax line
- Dial by Name Directory Access
 - Connect by first, last or either name
 - Handles common misspellings
- Caller ID Routing*
 - Directs incoming call to the respective party or department based on caller ID info
- Multi Tenant Operation*
 - Greetings by port or trunk to handle multiple companies sharing the same system
- DNIS Routing*
 - Routes incoming call according to number dialed. Tests regional advertising, directs service calls by region...etc
- Park and Page*
 - Announces calls to an extension over the office PA or phone speakers

Administration:

- User-Friendly Graphical User Interface
 - Windows style, point-and-click operation.
- System Programming and Administration
 - Via touch tone phone
 - With 1CTI monitor/keyboard/mouse package connected to the Innovator
 - From any PC connected on network
 - Remotely from any PC with access to Innovator
- Customizable System Prompts
- Up to 99 Classes of Service for Easy Mailbox Setup
- Auto system nightly data backup to floppy

*Dependent on phone switch

LX LITE & LX LITE CTI

- LINUX Operating System
- 2 and 4 ports, maximum 4 port capacity
- 2 ports has 25 mailbox capacity
- 4 ports has 50 mailbox capacity

LX & LX CTI

- LINUX Operating System
- 10,000 mailbox capacity
- SMDI Integration for Toshiba Switches
- Digital Integration for Norstar Switches

2000 & 2000 CTI

- Windows 2000 Professional Operating System
- 10,000 mailbox capacity
- PC Anywhere Std. & Defrag Software Std.
- Digital Integration for Mitel Switches